

This Rugby Xplorer self-help guide will assist RUGBY PARTICIPANTS log into the Learning Centre, through Rugby Xplorer.

NOTE: The Learning Centre is only accessible via the My Account web portal, not the Rugby Xplorer app.

LEARNING CENTRE

Learning Centre

Can be accessed via Rugby Xplorer web portal through a single sign-on, where individuals can enrol and complete various courses and learning events.

NOTE:

- There is an issue with Safari and the Learning Centre being accessed on an iPhone and tablet. We recommend using Google Chrome as the web browser.
- You will need to log out of Learning Centre before you can re-enter the Learning Centre as a different linked account.
- We have noted that some government and business emails and devices are stopping Rugby Xplorer from opening. We suggest using a device not connected to the firewall, complete on a mobile with wi-fi turned off. Your business can also mark Rugby Xplorer as a safe domain.

1. Open Rugby Portal (<https://myaccount.rugby.com.au/>) in a web browser
2. Click “Learning Centre”
3. Select who you would like to proceed into the Learning Centre as
4. Learning Centre will open in a new tab
 - a. NOTE: You only need to click “Learning Centre” once. If you click “Learning Centre” multiple times, every second time it will log you out and redirect you back to the Rugby Portal. To stop this, log out of the Learning Centre when you are finished.

**As of 28 January 2020*

For more information, visit <https://australia.rugby/participate/rugby-administration/club-administration> or contact Rugby AU Team – runningrugby@rugby.com.au.